Heartland | Digital Dining

Release Notes Version 7.4.3500

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Table of Contents

Overview 1

Enhancements 1

DIG-2414 Finalize After Edit Tips Option Added to FreedomPay EMV Transport 1

Updates 2

DIG-2471 Headless POS Now Processing Online Orders Properly 2

Overview

The following Technical Support Update (TSU) contains updated versions of the following files:

- POS
- DDWEB
- DDEMV
- DDVITAL
- DDSETUP
- DDFILELT
- DDLICENSE

If you have questions regarding the updates described in this document, please contact Digital Dining's Support Department by email (dd-supportdept@e-hps.com) or phone (703-417-9354, or 703-912-3000, option 2).

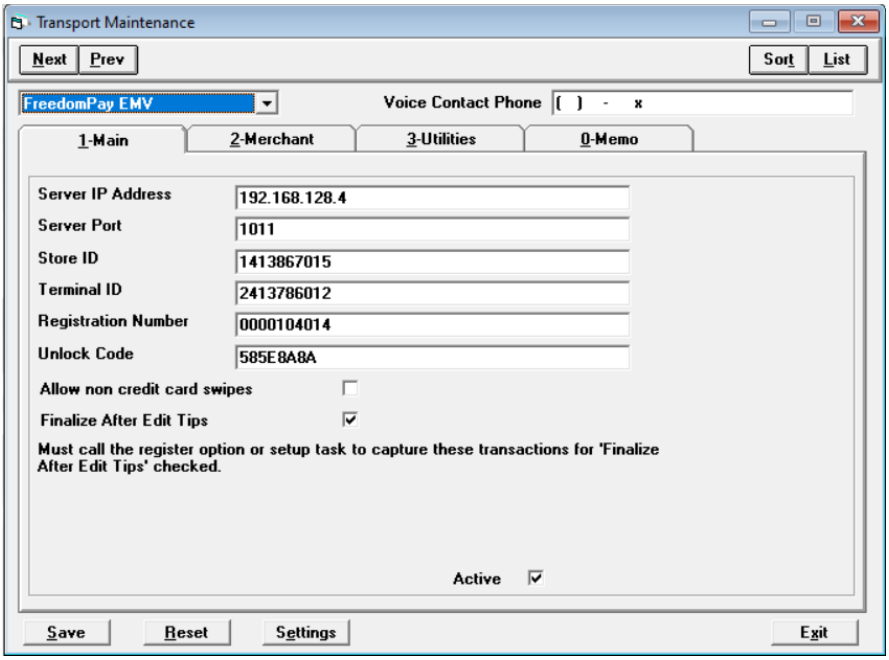
Enhancements

The following release notes detail the enhancements we have included in this release.

DIG-2414 Finalize After Edit Tips Option Added to FreedomPay EMV Transport

Description: We have added the **Finalize After Edit Tips** check box to the FreedomPay EMV transport type.

Details: We have added the **Finalize After Edit Tips** check box to the FreedomPay EMV transport type. This feature provides your sites with a method to process credit card transactions with tip adjustments for a slightly lower rate.



If you clear the **Finalize After Edit Tips** check box, the program will capture funds for a check immediately after payment is accepted. If the site performs a tip adjustment later, the program will void the original capture and perform a new capture with the adjusted tip amount. This process is automatic, but is charged a higher rate.

If you select the **Finalize After Edit Tips** check box, the program will not capture funds for checks automatically. Instead, the site can capture funds for all checks at once, at the end of day, by manually running the Capture EMV Transactions register option, or by creating a utility task to run the EMV Capture Transactions utility automatically each day. This method allows sites to adjust tips on all checks at the end of day, before capturing funds for the checks. Since the processor does not need to void captures, they charge a lower rate for checks with adjusted tips.

Updates

The following release notes detail the updates we have included in this release. We have divided them by project area.

DIG-2471 Headless POS Now Processing Online Orders Properly

Description: The POS no longer generates an error when processing online orders.

Details: In previous versions, if your site uses the Online Ordering service, you may have encountered a problem. In certain circumstances, the "headless" POS register that receives and processes online orders may have intermittently failed to process orders. In such cases, the POS would generate an error message ("System cannot accept orders at this time.") We have corrected this, and the "headless" POS now processes all online orders properly.